



Q: WHAT MAKES THIS TERMINAL FAMILY UNIQUE?

A: The Optimum T4200 terminal family from Hypercom is the first POS terminal line to incorporate the most robust features, secure architecture and communication options required by today's demanding markets. In addition, all Optimum T4200 models are developed using the same software toolkit to provide multiple solutions to customers faster than ever before!

Q: HOW IS THE T4210 DIFFERENT FROM THE COMPETITION ?

A: Unlike other dial devices, the Optimum T4210 has high-end features normally found in only more expensive IP and wireless models such as 24MB of total memory, an ARM9 fast processor and also fully functional multi-application. Some competitive products limit you to a single application or only one additional application. The T4210 also has an integrated PCI PED approved PIN pad so that you can support PIN-based debit with or without an external PIN pad. The T4210 is an affordable dial solution without limits.

Q: DOES THE TERMINAL FAMILY SUPPORT MULTIPLE APPLICATIONS ? HOW MANY ?

A: Every T4200 model supports multiple applications. This means that even the dial model allows you to load as many modules as you need for value-added applications such as gift, loyalty, check or dynamic currency conversion. The terminal will hold as many applications as the memory will allow - all 24MB total memory!

Q: WHAT ABOUT CUSTOM APPLICATIONS ? CAN THEY BE DEVELOPED ?

A: Yes. In fact, the toolkit for the T4200 will also serve the Optimum M4100 Blade and existing T4100 models. You can now write a wide array of value-added applications to serve multiple Hypercom terminal models.

Q: IS THE T4210 SIMILAR TO YOUR OTHER DIAL TERMINALS ?

A: The Optimum T4210 supports all the features of previous Hypercom dial models, but adds real value and a greatly reduced total cost of ownership for Hypercom customers.

Q: IS IT EASY TO CONFIGURE ?

A: The Optimum T4200 family employs the highly successful setup wizard that was made famous by the Optimum T4100. This user interface for deployment takes all the guesswork out of the most daunting configurations, even IP installs! We use simple and easy to understand terminology for each prompt and even provide an embedded help system should the user need assistance during the setup.

Q: IS THE TERMINAL SECURE ? DOES IT COMPLY WITH THE LATEST SECURITY REGULATIONS ?

A: The Optimum T4200 family is comprised of the most secure POS devices on the market today. In fact, the entire line was built from the ground up with security as the foundation. You can rest assured that when you are using an Optimum T4200 model, you are using a PCI PED approved device, unlike competitive models that were refreshed for PCI PED approval, but still have pre-PCI models in circulation. The T4200 is also MasterCard PTSP approved, Interac certified, EMV Level 1 and 2 approved and adheres to the Chinese and European RoHS standards for reduction of hazardous materials.

Q: IS THE T4210 AVAILABLE WORLDWIDE?

A: Yes. The T4210 comes standard with an integrated PCI PED approved PIN entry capability and has an option for an EMV approved chip card reader. This makes it ideal for MSR only, chip card or chip and PIN installations worldwide. The slim form factor also makes it perfect for handover installations.

Q: HOW DOES THE TERMINAL COMMUNICATE ?

A: With the T4200 family, you can choose how you want to communicate. The T4210 is available for the simple needs of dial customers, the T4220 for broadband customers (dial backup is included), the T4230 for customers needing a wireless counter-top solution (dial backup is included).

Q: ARE THERE ANY DOWNLOAD REQUIREMENTS ?

A: Setting up the T4210 for downloading is a simple process if you are able to download Hypercom terminals today. The process is even simpler if you already support the Optimum T4100.



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Optimum T4210



COUNTERTOP



FREQUENTLY ASKED QUESTIONS

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Q: *DOES THE TERMINAL READ MAGNETIC STRIPE AND CHIP CARDS ?*

A: Yes. Every T4200 family terminal comes standard with a Triple Track (1,2,3) magnetic stripe reader and can be ordered with an optional chip card reader with three SAM slots.

Q: *CAN THE TERMINAL READ CONTACTLESS PAYMENT CARDS AND FOBs ?*

A: You can add contactless support via an OTI or Vivotech external contactless reader. The operating system supports these external peripherals today.

Q: *CAN THE T4210 WORK WITH LEGACY SOFTWARE AND PRODUCTS ?*

A: The Optimum T4210 makes use of the superior operating system and architecture of the T4100 terminal. Therefore, T4100 applications are easily portable to the new T4200 platform. Optimum T2100 applications are also easily portable as well.

Q: *IS THE TERMINAL DESIGNED FOR FUTURE UPGRADES ?*

A: The T4200 family uses modular communications which means that communication advances can be upgraded at a repair depot with the change of a module.

Q: *HOW FAST IS THE PRINTER ? DOES IT HANDLE GRAPHICS ?*

A: The T4200 thermal printer can handle 15+ lines per second of text and graphics. It is one of the fastest printers for a device of its kind.

Q: *WHAT IS HYPERSAFE 32 ?*

A: HyperSafe®32 is the name of the Optimum security architecture. HyperSafe32 means that the device has the most advanced physical, logical, and flexible security features available for a POS device. The industry regulatory certifications such as PCI PED are endorsements that the models adhere to the latest security standards. Our secure architecture completely protects the total payment system is not just lip service on a datasheet, it is in use today and totally free to Optimum users!

With our HyperSafe32, you can protect your investment and lower merchant attrition without adding more new devices, while processing the transactions where you want them to go.



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